



PRIVACY POLICY

IMPORTANT CUSTOMER NOTICE

Federal law protects your privacy rights as a customer of DTC Wireless. These rights are in addition to the existing safeguards that DTC Wireless already has in place to ensure one's privacy rights. The Federal Communications Commission (FCC) requires DTC Wireless to notify all subscribers of their rights to restrict the use of their Customer Proprietary Network Information (CPNI). You have the right, and DTC Wireless has a duty, under federal law, to protect the confidentiality of your CPNI.

WHAT IS CPNI?

CPNI is information you might consider private and therefore wish for DTC Wireless to protect. CPNI is information DTC Wireless possesses solely due to the customer-carrier relationship that is necessary for DTC Wireless to serve your wireless needs.

WHAT ARE EXAMPLES OF CPNI?

Examples of CPNI include DTC Wireless knowledge of the types of services to which you subscribe such as the quantity of your calls or a list of phone numbers you have called. In other words, is information about when, where and how often you use our wireless service.

PERMITTED USE OF CPNI BY DTC WITHOUT YOUR PERMISSION.

CPNI can be used by DTC Wireless for certain purposes without your permission. DTC Wireless may use CPNI to offer you new or enhanced services that are related to the services to which you currently subscribe. DTC Wireless may also use CPNI to respond to your inquiry regarding services you currently use or related services DTC Wireless offers. In addition, DTC Wireless may use CPNI in connection with repair and maintenance services, billing and collection, to protect DTC Wireless property and to prevent fraud.

PROHIBITED USE OF CPNI UNLESS AUTHORIZED BY YOU

Unless you specifically authorize its release in writing, DTC Wireless will not release or share CPNI with any other company, including our affiliate companies, unless you are a customer of our affiliate. You have the right to instruct DTC Wireless to disclose CPNI to unaffiliated third parties upon submission of a written request. Any approval or denial for the use of CPNI outside of the service to which you subscribe from DTC Wireless is valid until you affirmatively revoke



or limit such approval or denial. A denial of your approval will not affect the provision of any services to which you subscribe.